

WinConnect Server VS

Quick Start Guide

Important Notes for WinConnect Server VS Software Installation:

1. Only Windows® Vista Business, Windows® Vista Ultimate, Windows® 7 Professional, Windows® 7 Ultimate, Windows® Server 2008 (32-bit & 64-bit), Windows® Server 2008 R2 (64-bit), Windows® Server 2008 R2 Foundation (64-bit), Windows® Small Business Server 2008 (64-bit) or Windows® Small Business Server 2011 (64-bit) is supported.
2. Windows Server 2008/ Windows Server 2008 R2/ Windows Server 2008 R2 Foundation/ Windows Small Business Server 2008/ Windows Small Business Server 2011 native terminal services or Windows Vista/ Windows 7 native remote desktop must be working correctly before installing the WinConnect Server VS software. To verify if it works, you can use a remote client to connect to the Windows Server 2008/ Windows Server 2008 R2/ Windows Server 2008 R2 Foundation/ Windows Small Business Server 2008/ Windows Small Business Server 2011 native terminal services or Windows Vista/ Windows 7 native Remote Desktop.

Windows Server 2008/ Windows Server 2008 R2/ Windows Server 2008 R2 Foundation/ Windows Small Business Server 2008/ Windows Small Business Server 2011 native terminal services or Windows Vista/ Windows 7 native remote desktop feature need to be enabled so that remote clients can connect to the computer using Remote Desktop connection.

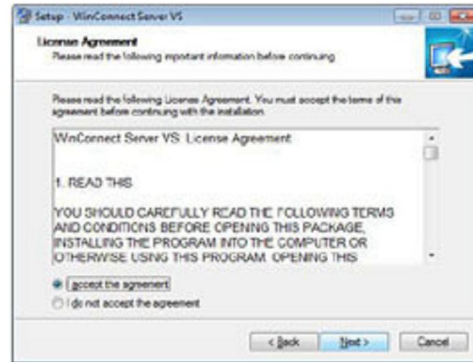
To enable the Windows Vista/ Windows 7 Remote Desktop feature, select Windows Start => Control Panel => System and Maintenance => System. Click on "Remote Settings" under Tasks on the side navigation bar. Under the Remote Desktop section in the "Remote" tab, check the box "Allow connections from computers running any version of Remote Desktop (less secure)".

3. **For Windows® Vista, Windows® 7 or Windows® Server 2008 (32-bit)**, make sure that you have configured your Windows Firewall (or any Firewall) not to block TCP ports 3389 (0d3d Hex) and 36157 (8d3d Hex).
 - i. To configure the Windows Firewall from blocking the port used by Remote Desktop, select Windows Start => Control Panel => Security => Windows Firewall. Click on "Turn Windows Firewall on or off" on the side navigation bar. Under the "Exceptions" tab, check the box "Remote Desktop" under Program or Port.
 - ii. The Windows Firewall needs to be manually configured not to block the TCP port 36157. Select Windows Start => Control Panel => Security => Windows Firewall. Click on "Turn Windows Firewall on or off" on the side navigation bar. Under the "Exceptions" tab, click on the "Add Port" button. Enter the port number 36157 and select "TCP" Protocol.
4. **For Windows® Vista, Windows® 7, Windows® Server 2008, Windows® Server 2008 R2, Windows® Server 2008 R2 Foundation, Windows® Small Business Server 2008 or Windows® Small Business Server 2011 (64-bit)**, make sure that you have configured your Windows Firewall (or any Firewall) not to block TCP ports 3389 (0d3d Hex).
 - i. To configure the Windows Firewall from blocking the port used by Remote Desktop, select Windows Start => Control Panel => Security => Windows Firewall. Click on "Turn Windows Firewall on or off" on the side navigation bar. Under the "Exceptions" tab, check the box "Remote Desktop" under Program or Port.

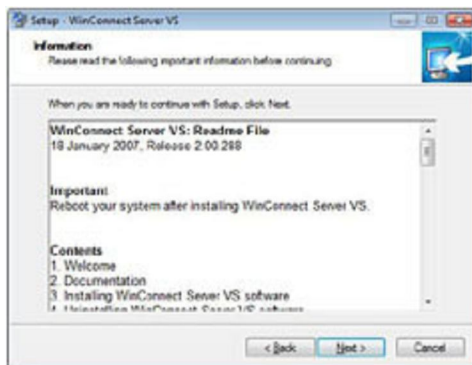
Step 1 User must log into the computer as an Administrator with full access rights to install WinConnect Server VS software. After logging into Windows, run the WinConnect Server VS setup.exe file. Click **“Next”** to proceed.



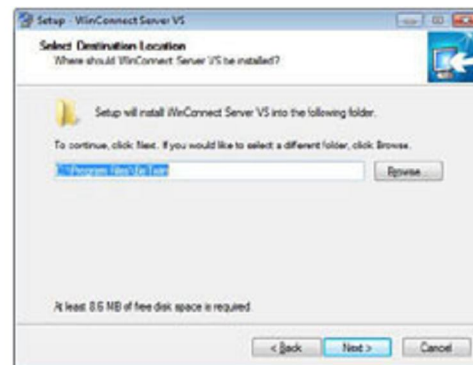
Step 2 After reading and accepting the license agreement, click on the **“Next”** button to continue with the WinConnect Server VS software installation.



Step 3 You should see a window similar to the one below. Click on the **“Next”** button.

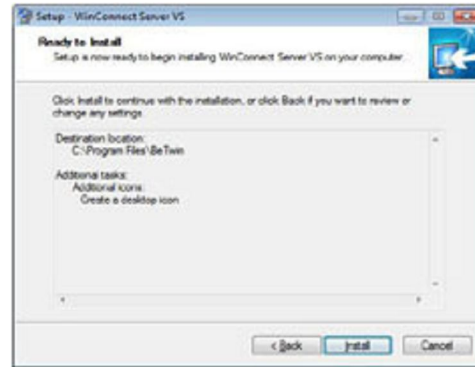
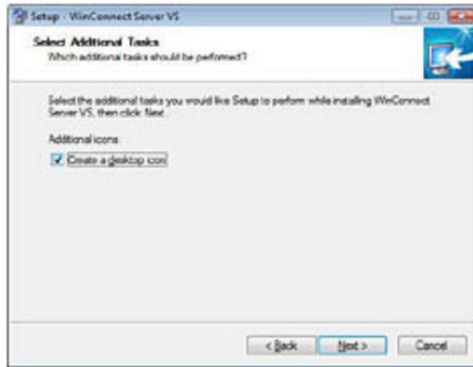


Step 4 To install the WinConnect Server VS software to the default folder, click **“Next”** to proceed.



Step 5 Select the additional tasks you would like to perform while installing WinConnect Server VS. Click **“Next”** to proceed.

Step 6 Review the settings. Click **“Install”** to proceed or **“Back”** to modify the settings.



Step 7 Once the WinConnect Server VS software is successfully installed, you will be prompted to restart your computer. Click **“Finish”** to complete the setup.



Important Notes for Internet Registration:

1. Ensure that you are using the Microsoft's Internet Explorer (32-bit) as the default browser.
2. Make sure you have logged into the Windows as an Administrator with full access rights.
3. If you are running Windows Vista/ Windows 7 (32-bit & 64-bit), locate the Internet Explorer (IE) icon in the Windows Quick Launch (next to the Windows Start) or the IE shortcut via Windows Start => All Programs => Internet Explorer(32-bit). Right-click on the IE shortcut, and then click "Run as administrator". If Windows is in Classic View, click on Windows Start/Programs/Internet Explorer(32-bit). Right-click on the IE shortcut, and then click "Run as administrator".
Note: Presume that the Windows User Account Control (UAC) is turned on by default.
4. The "Internet Explorer Enhanced Security Configuration" setting in Windows® Server 2008, Windows® Server 2008 R2, Windows® Server 2008 R2 Foundation, Windows® Small Business Server 2008 or Windows® Small Business Server 2011 must be turned off.
Click on Windows Start -> Programs -> Administrative Tools -> Server Manager. Under the Security Information section, click on "Configure IE ESC" in the right panel and then select "Off" for the Administrator.
5. Within Microsoft Internet Explorer, click on Tools => Internet => Options => Security => Custom Level. Set the "Reset To:" option to "Medium" and click on the Reset button. Next, click on the "OK" button to apply the changes. This is the required Internet Explorer setting and is what the WinConnect Server VS Registration page requires in order to successfully work the purchase/registration process.

Notes:

When prompted to install and run the "ThinSoft ..." and/or the "SheriffNet Module" ActiveX controls, you must click on the "Yes" button to install and run the ActiveX controls.

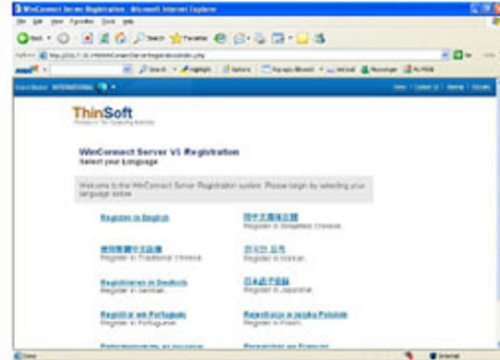
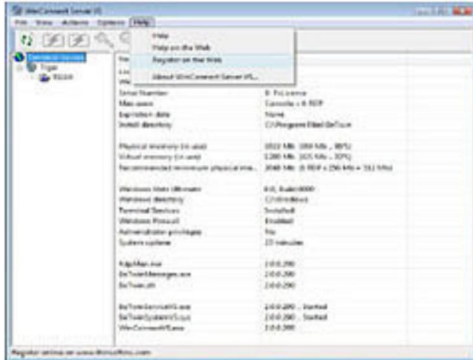
Please wait for each page to load completely before proceeding to the next page.

Step 1 If you are running Windows Vista,
On the Windows desktop, right-click on the WinConnect Server VS Control Center icon and then click "**Run as administrator**".

Click on the WinConnect Server VS Control Center icon located on your desktop. This will launch the WinConnect Server VS Control Center (see picture below). First, select **Help** from Control Center menu, and then select **Register on the Web** from the Help Sub-menu.

Step 2 Microsoft Internet Explorer will be launched and directed to the WinConnect Server VS Registration site. Select the language you wish to use to register WinConnect Server VS.

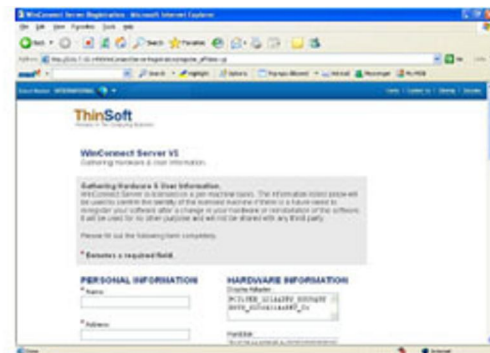
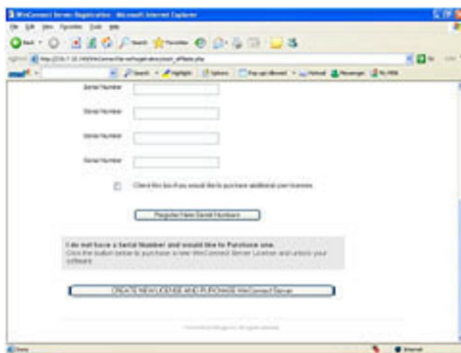
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Step 3 If you have purchased WinConnect Server VS prepaid serial number(s), enter the prepaid serial number(s) and click the **“Register New Serial Numbers”** button.

Step 4 Enter the information requested and click **“Continue with Registration”**.

If you do not have WinConnect Server VS prepaid serial number(s) and want to purchase/ register WinConnect Server VS license online, select the option **“Check this box if you would like to purchase additional user licenses”** and click **“Create New License and Purchase WinConnect Server VS”** button.



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Once WinConnect Server VS is successfully registered, you will need to restart Windows.

